We're here for you

Whether you have questions about your account or just need help with a transaction, we're here with real people ready to serve you. Contact us in the way that is most convenient for you.

The Tri Counties Bank Customer Service Department provides banking services and support from the convenience of your home or office.

Customer Service Department..... 1-800-922-8742
Automated Service Available 24 hours a day, 7 days a week. You may also speak to a banker Monday - Friday 7:00am - 8:00pm, Saturday 9:00am - 7:00pm, and Sunday 11:00am - 5:00pm

Tri Counties Bank Online ..... www.tricountiesbank.com
Para Español (Spanish Speaking Customers) **.. 1-800-922-8742**
Investment Services* ..... (866) 822-4753

*****Available Monday-Friday 8:00am - 5:00pm.*

ADV-1 (Rev 5/14)

Tri Counties Bank Member FDIC EQUAL HOUSING LENDER

tri counties bank

Service Fees Schedule

Effective May 2014

Account Closure by Mail $6.00

ACR Cash Advance Fee $5.00

ATM Access Fee - Tri Counties Bank Machine ..... No Charge

ATM Access Fee - Non-Tri Counties Bank Machine
- Balance Inquiry $1.00
- Withdrawal $1.00

Bill Pay Services
- Consumer: Tri Counties Bank BillPay ..... No Charge
  - Additional Services
    - External Transfers
      - Incoming ..... No Charge
      - Outgoing ..... $2.00/ea.
    - Overnight Checks ..... $15.00/ea.
    - Same Day Electronic Payments ..... $10.00/ea.
    - Popmoney Transactions ..... $1.00/ea.
- Business: Business BillPay - Up to 10 transactions per month $5.95/month
  - More than 10 transactions ..... $.43/ea.
  - Additional Services
    - Written Correspondence to Payee. $15.00
    - Per Proof of Payment (Not necessitated by a dispute) $15.00
    - Payments Returned Due to Customer Error $5.00

Cashier's Checks
- Cashier's Checks $6.00
- Cashier's Check Replacement (in lieu of on-us item) for consumers $12.00
- Cashier's Check Replacement (in lieu of on-us item) for merchants $25.00

Chargeback Fee ..... $10.00/ea.

Check Images ..... $2.00/statement cycle
(Included with monthly statement on applicable accounts.)

Check Copies ..... $3.00/ea.
(No charge for the first three copies per calendar month.)

Checks Cashed for Non-Customers $5.00

Check Printing ..... Varies depending on style and quantity ordered

Checks - Temporary ..... $1.00/ea.
(No charge for the first five checks per day.)

Collection Charges - Incoming and Outgoing
- Domestic ..... $15.00 plus destination fees
- Foreign ..... $30.00 plus destination fees

Courier Fees ..... Varies per vendor and location

Coverdell Education Savings Account
- Annual Fee assessed on December 31st $15.00/plan
- Partial Distribution*/Transfers $7.50/plan
- Termination: Lump Sum Distribution/Transfer Out $20.00/plan
- *There is no fee on a normal distribution. Any other fees will be deducted from the distribution, unless paid separately.

Early Closure Fee
- New accounts closed within 90 days $10.00

Fax Machine Use - First Page $5.00
- Each Additional Page $1.00

Foreign Currency Exchange
- Sell to customer ..... 1% of U.S. Dollar amount purchased
- Buy from customer ..... $15.00 for amounts less than $300
  ..... $5.00 for amounts greater than $300

Individual Retirement Accounts (IRAs)
- Annual Fee assessed on December 31st $15.00/plan
- Partial Distribution*/Transfers $7.50/plan
- Termination: Lump Sum Distribution/Transfer Out $20.00/plan
- *There is no fee on a mandatory (applicable to Traditional IRAs only) or a normal distribution. Any other fees will be deducted from the distribution, unless paid separately.

Installment Collections ..... Refer to vendor's schedule

Legal Processes (per item) $75.00
(Attachments, levies & garnishments)

Merchant Card Services
- Set Up ..... Refer to vendor's schedule
- POS Set Up for existing MC/Visa Merchants ..... Refer to vendor's schedule

NSF Checks/Overdrafts $29.50
- Maximum/Day (6 items) $177.00

Night Deposit
- Zipper/Lock Bag - Annual Fee (Per bag) ..... $25.00 per bag
- Disposable Bag Annual Fee ..... No Charge
- Depository Replacement Key. $5.00

Official Check/Cashier's Check Photocopies $5.00

Overdraft Transfer from a Linked Deposit Account ..... $10.00 per day

Professional Line of Credit
- Annual Fee $150.00
- Transaction Advance Fee $5.00
- Over Limit Fee $29.00

Reconcile Statement for Customer ..... $35.00/hr.

Research Requests ..... $35.00/hr.

Simplified Employee Pension (SEP) Plans
- Annual Fee assessed on December 31st $15.00/plan
- Partial Distribution*/Transfers $7.50/plan
- Termination: Lump Sum Distribution/Transfer Out $20.00/plan
- *There is no fee on a mandatory or a normal distribution. Any other fees will be deducted from the distribution, unless paid separately.

Statement Reprints (Handled by Banker) $5.00

Statement Reprints (Automated 24-Hour Service) $3.00

Statement Reprints (Online banking) ..... No Charge

Stop Payments - Checks and Cashier's Checks $25.00
If Amount or Check # Missing $30.00

Sweep Account Fee - Per Sweep transaction ..... $.50

Target Balance Account Fee - Per Target Balance transaction ..... $.50

Telephone Loan Payment (Handled by Banker) $5.00
(Non-recurring electronic payment to a Tri Counties Bank loan account from a checking account at another financial institution)

Telephone Transfers (Handled by Banker) $5.00

Telephone Transfers (Automated 24-Hour Service) ..... No Charge

Verification of Deposit $10.00

Wire Transfer Fees
- Incoming $15.00
- Outgoing Domestic $30.00
- Outgoing International $35.00